

## **CASE STUDY – DLA Piper**

### **Overview**

Condeco client DLA Piper, a major international law firm, needed to improve performance, standardise the operation, and manage the cost of all their meeting rooms and associated resources.

### **Problem**

DLA Piper needed a single, web-based tool that could manage every aspect of booking rooms and managing resources - including the costs. It had to be a tool that would be available to all employees with the potential to roll out across locations worldwide as well as be able to grow with the needs of the business – without needing add-ons.

It was also required to be able to track every associated cost, and cross reference to the relevant client or department as well as producing detailed reports on every aspect of the process.

### **Solution**

Impressed by Condeco's leading edge technology, notable feature list and track record, DLA Piper asked Condeco to succeed where previous technology had failed.

The Condeco team installed its single, global software tool for booking meeting rooms and resources, which met all DLA Piper's requirements. With this solution, any DLA Piper employee and from whichever office in the world would easily be able to see what meeting rooms and resources are available in their respective location.

### **Evaluation**

For DLA Piper's users, having a simpler, clearer booking and resource system has made them more confident about the booking process. It has also resulted in fewer mistakes and misunderstandings, having a clear audit trail of every booking, makes for. This means less stress for DLA Piper's meeting room staff as any problem can now be dealt with swiftly.

The Condeco team set to work armed with a detailed brief from DLA Piper's UK client services teams in the UK. As most of the features in the brief were already integral to the Condeco system, Condeco's team had the first DLA Piper location on trial in Birmingham within 4 weeks of installation.

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**Notes:**

Condeco is a specialist in workspace management and booking solutions. Its award-winning Condeco software suite provides large enterprises and SMEs with the ability to manage the day-to-day aspects of office life with ease and fluidity.

Condeco scalable workspace management solution incorporates *desk booking / hoteling software, meeting room management software, digital signage, visitor management, car park booking software and event management.*

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